

Received & inspected

January 15, 2012

JAN 1 9 2012

FCC Mail Room

Case Identifier: CGB-CC0574

Office of the Secretary Federal Communications Commission Washington, D.C. 20554

To whom it may concern,

This letter is in reference to closed captioning of our television broadcast. Siloam Church International is seeking an exemption from closed captioning rules under the "undue burden" Standarad, 47 C.F.R.79.1(f).

Because of the economic burden it is impossible for us to provide closed captioning at this time. Our ministry is still in the growing stages and at this time we have a monthly mortgage that is \$25,000.00. At this time our ministry is three months behind in these payments. Our members are mostly blue collar workers and do not have the resource to give any more than they are giving to our ministry at this time.

Our Pastors do not accept a salary from our ministry for the last two years. Our finances have not allowed for them to be paid. They make this sacrifice because they understand it is a burden Siloam at this time. We have sought the outside help from VITAC but the cost far out ways what we have in our budget at this time. At this time we have sign language because we want those who are earring impaired to be able to understand the word. We are no longer on the television stations we were broadcasting from in 2006. The undue expense was too much for our ministry.

The cost for getting out service would put us in a tighter financial burden as we do not receive compensation for our broadcast production or that work in our media department. So at this time we would like to be exempted from this until we are in a financial position to do more.

Sincerely,

Mr. Jerry Dozier

November 29 2011

Director of Media Siloam Church International 3695 Roosevelt Highway College Park, GA 30349

Director of Media:

I understand Siloam Church International may be required to caption previously exempt television programming as the result of recent FCC action. I'm writing to offer creative captioning solutions at special rates from the nation's leading closed captioning company, VITAC. These solutions include:

CAPTIONS FORMATTED FOR YOUR EDITING SYSTEM

Easy and 100% accurate, VITAC will create a caption file that is formatted to work with your nonlinear editing system (leaf for Avid HD or SD or lists for Final Cut). Simply upload a low-resolution proxy of your video to our secure FTP site. We will create your caption file and deliver within 2-3 business days. You then lay the caption file into your video timeline and export a captioned video. The total charge to create the captions this way is \$250 per 60:00 program, \$125 per 30:00 program.

WEEKDAY LIVE CAPTIONING

VITAC captions 190,000 hours of live programming per year, most of it airing in the morning, evenings and weekends. We're offering a discount to organizations with the ability to encode captions live to tape, between 9:00 a.m. and 6:00 p.m. EST, Monday through Friday. If you have your own caption encoder and the ability to feed us audio, contact us to learn more about this option, which costs \$110 per 60:00 program, \$55 per 30:00 program.

TURNKEY LIVE TO TAPE

Don't have an encoder or editing system? Don't worry! VITAC will accept your video in any format and add live-to tape captions ourselves. We'll ship back a captioned master within two days of receipt of the video. This option will cost \$230 per 60:00 for SD videotape, \$115 per 30:00, plus shipping.

VITAC also offers additional "no worries" solutions including tapeless file delivery with embedded captions. Popular file formats include MXF, QuickTime, MPEG2 Transport and Program streams.

To learn more, please contact VITAC's Client Sales & Services department at <u>clientservices@vitac.com</u> or call 724-514-4077. Please mention our "Anglers Order Special." We look forward to the opportunity to work with you in the near future!

Sincerely,

i.

i i Sene

husana 138 138 132 mars

enties.

Carry Carry

ALVEN OF THE PERSON OF THE PER

Heather York

VP, Marketing 301-881-7534

Heather-v@vitac.com

101 Hillpointe Drive | Canonsburg, PA 15317 | Phone 724.514.4000 | Fax 724.514.4111 4605 Lankershim Boulevard, Suite 250 | North Hollywood, CA 91602 | Phone 818.755.0410 | Fax 818.755.0411 1501 Wilson Boulevard, Suite 1003 | Arlington, VA 22209 | Phone 703.807.2766 | Fax 703.807.2761